



ABOUT YOUR SHIPMENT

WHAT TO DO IF YOUR SHIPMENT IS DAMAGED



LOST OR DAMAGED GOODS

All equipment was shipped in good order on a clear bill of lading. All precautions are taken to avoid damage to the equipment. If you discover any damage, note it on the bill of lading and immediately contact SRC. If you notice any concealed damage after uncrating your equipment, save the crate for inspection.

OUR RESPONSIBILITY FOR THIS SHIPMENT HAS NOW CEASED

If any of the material is short or damaged, do not accept the shipment until you make a notation of the short and/or damaged freight on the freight bill.

YOU SHOULD THOROUGHLY INSPECT THIS SHIPMENT AS SOON AS RECEIVED

If any concealed damage or shortage is discovered, notify the freight carrier at once and request an inspection. This is absolutely necessary. Unless you do this, the transportation company will not entertain any claim for loss or damage. If the agent will not make an inspection, then you should write a statement that you notified the freight carrier on a certain date, and they failed to inspect the freight. This, with other supporting documents will properly support your claim. We are willing to assist you in collecting claims for loss or damage, but this willingness on our part does not make us responsible for collection of claims or replacement of this material.