

Customer Satisfaction

PLEASE VERIFY THAT YOUR ORDER IS ACCURATE

Thank you for selecting SRC Refrigeration. Every effort has been made to ensure accuracy in your order. Please read through your enclosed acknowledgement and verify the following:

- The Delivery Address
- The Delivery Date
- The Electrical Requirements
- If any Options Ordered Are Shown
- For Walk-In Sales. Review Enclosed Drawing(s)
(Verify all dimensions, door placement/swing and finish)

CONTACT YOUR SALESMAN IMMEDIATELY WITH ANY CHANGES

PLEASE USE THIS HANDY GUIDE FOR FURTHER QUESTIONS:

Main Number	800-521-0398	Or Email Us
Delivery Update	Option 4	customerservice@src.us
Installation Questions	ext 260	Service@src.us
Electrical Questions	ext 260	Service@src.us
Warranty Service	ext 260	Warranty@src.us



BUSINESS HOURS
Monday - Friday
8:00 a.m. - 5:00 p.m.
Eastern Standard Time

6620 Nineteen Mile Road
Sterling Heights, MI 48314-2117
TOLL-FREE 800-521-0398
Fax 586-254-0485
www.SRCrefrigeration.com

Customer Information

IF YOU HAVE ELECTED TO PICK UP YOUR ORDER

Pick-up hours: 8:00 a.m. - 4:00 p.m. We are approximately 20 miles north of Detroit, MI. We will assist you in loading your vehicle. Bring padding materials and tie downs.

C.O.D.

(Collect on Delivery) Balance due must be paid by cashiers check, certified check or postal money order at time of delivery. NO PERSONAL CHECK WILL BE ACCEPTED.

CLEARED AREA

Buyer is responsible for clear area, free of obstructions, where new equipment will be located. Additional charges will apply if SRC is required to clear area.

LEVEL FLOOR

Equipment requires a smooth, level floor. Seller is not liable for door alignment, door sealing or panel separation due to uneven floors or to surfaces subject to movement (e.g. wooden floors/decks, outdoor concrete and asphalt surfaces that may shift or sag during change in seasons).

MECHANICAL REQUIREMENTS

Unless otherwise stated, all required utility services such as electrical connections, water lines and approved drainage is the responsibility of the Buyer.

DELIVERY OF EQUIPMENT

All equipment ordered from SRC or its vendors is shipped F.O.B. Factory. Buyer assumes all risk of loss once the equipment has been picked-up by the delivery carrier and continues in transit to the "ship to" address. Buyer agrees to look exclusively to the delivery carrier for damages if incurred during delivery. SRC will provide helpful assistance if necessary to resolve any issues.

PERMITS

Buyer is responsible for obtaining any necessary permits and to effect any modification to the equipment or installation site to comply with any federal, state, county, city or local regulations.

INITIAL USE

All new coolers must be operational for at least 48 hours prior to placing any products in the unit. Please refer to instructions or contact Seller if you suspect temperature is incorrect. Seller is not liable for any loss of product or business due to mechanical failure, electrical surges or natural phenomena.

WARRANTY

Refer to sales literature for all equipment warranties. All warranties extend only to original Buyer and will not apply when Buyer modifies or alters equipment without Sellers approval. Should any warranty repairs be required, refer to SRC Refrigeration Warranty procedure "prior" to requesting service.

CANCELLATIONS

Buyer will be charged 25% on stock items, 50% on custom orders and any freight costs incurred.